

BEFORE THE ELECTRICITY OMBUDSMAN, JHARKHAND

4<sup>th</sup> floor, Bhagirathi Complex, Karamtoli Road, Ranchi-834001

Appeal No.- EOJ/11/2015

Mani Kant Mani, Flat No.C-2, Trimurti Apartment, Road No.1-A, Basant  
Vihar, Harmu, Ranchi ..... Petitioner

Versus

1. Chairman-cum-Managing Director, Jharkhand Urja Vikas Nigam Limited,  
Ranchi
2. Electrical Executive Engineer, Central Supply Division, Sainik Market,  
Ranchi
3. Assistant Electrical Engineer, Electric Supply Sub-division, Harmu,  
Ranchi
4. Junior Electrical Engineer, Electric Supply Sub-division, Harmu, Ranchi

..... Respondents

Present:

Electricity Ombudsman	- Sri Ramesh Chandra Prasad
Counsel for the Appellant	- Sri. Vijay Sinha
	- Sri Manoj Kumar
	- Sri S.K.Puskar
Advocate for the Respondent	- Sri Rahul Kumar
	- Sri Prabhat Singh

**ORDER**

(Passed on this 28<sup>th</sup> day of January, 2016)

**1. Brief of the Case:**

The Appellant is having an electrical domestic connection in his flat No. C/2, Trimurti Apartment, Basant Vihar Harmu,Ranchi having its consumer

No. HE-4518, with a sanctioned load of 2 Kw at single phase. The Electricity bill raised in the month of March, 2015 with opening and closing meter reading as 13161units and 13448 units respectively besides energy charges and other admissible charges, DPS has been charged for the current month as Rs. 943.62 and arrear to the tune of Rs. 1037.45. The bill statement submitted by the Respondents for the month of Nov'2014 indicates previous reading as 12778 units and last reading as 18301 units. Thereafter, in the month of December and January 2015 previous reading 18301units remained constant and current reading shown as nil. In the month of Feb'2015 previous reading was shown as 13161 units and current reading as 13488 units. The bill for the month of Nov'2014 is being contested wherein the bill amount is Rs.17300/- against consumption of 5523 units. No bills were served for the months of Dec.2014 and Jan.2015 for which complain was made to the Respondents vide letter dated 15/01/15 and dated 27/02/15 respectively. In the month of Feb., 2015 bill amounting to Rs.5252/- was served indicating therein opening and closing meter reading as 13161units and 13488 units respectively with arrear of DPS as Rs.1037.45/-.After receiving the bill, the appellant preferred complaint case before the Vidyut Upbhokta Shikayat Niwaran Forum (herein after referred to as VUSNF).The learned VUSNF passed the following order on 26/08/2015 in Case No.04/2015:

**a)** The bill for the month of November'2014, December'2014 and January'2015 is hereby quashed.

**b)** The petitioner is liable to pay the bills as raised on 20.05.2015 showing Bill upto march 2015 which has already been paid by the petitioner.

c) The amount of DPS charged in the Bills of April, May, June, July 2015 and in subsequent Bills is hereby quashed. The petitioner is not liable to pay any amount of DPS.

In spite of the aforementioned direction from the Hon'ble VUSNF, the Appellant continued to receive bills with arrear of DPS till the month of Sep.2015. Aggrieved by the action of the Respondents the Appellant preferred the instant Appeal for implementation of the order dated 26/08/2015 passed by the learned VUSNF in Case No.04/2015.

## **2. Submission of the Appellant:**

**2.1.** The learned Advocate submitted that the Appellant has no grievance in making payment against the genuine energy bills against consumption of energy but, not liable to pay any DPS amount whatsoever levied arbitrarily.

**2.2.** He further submitted that the delay in payment was caused due to wrong committed on the part of Respondents in raising correct bills. However, the appellant continued making payment against the current bill without DPS. In spite of making several requests to concerned official the issue was not resolved. This shows the callous and lukewarm approach of the Respondent towards their consumers and for such attitude liable for suitable compensation.

## **3. Submission of the Respondent:**

**3.1** The learned Counsel submitted that the discrepancies in issuance of energy bills shall be rectified suitably. He further submitted to grant suitable time to resolve the issue to the satisfaction of the consumer.

**4.** A perusal of the order of the VUSNF shows that VUSNF has properly considered pros and cons and arrived at proper conclusion. There is nothing to interfere with the order of the VUSNF. The Appellant has

demanded compensation against the harassment or agony and litigation cost which is not tenable at execution stage.

5. I have heard both the parties and also gone carefully through the detail of the bills submitted by the Respondent No.2 in a tabular form indicating therein meter reading, KWh billed, energy charge, fixed charge, electricity duty etc. with effect from October, 2014 to September, 2015 and material placed on record .The Appellant has accepted the rectified energy bill up to September, 2015 amounting to Rs.(-)1222/- only. The amount of Rs.1222/-only shall be adjusted by the Respondents in subsequent energy bills of the Appellant.
6. With the aforesaid direction the instant Appeal/ execution petition is disposed of as complied.
7. No order as to costs

Let a copy of this Order be served on both the parties for information and compliance.

Sd/-

Electricity Ombudsman